

Who's Who in the Blue

Our beautiful waterways are a valued community asset. The Gold Coast Waterways Authority sustainably manages and maintains access to our waterways so they can be enjoyed now, and into the future. However, we don't do this on our own – we work in partnership with other agencies and organisations to achieve this. So we've developed this handy guide to explain each agency's area of responsibility and to help you identify who you may need to talk to about different waterways issues.

Enquiry or Issue	Agency													
	GCWA	QPS	QBFP	MSQ	AMSA	City of Gold Coast	DES	Seqwater	WHSQ	VMR & Coast Guard	DAF	HLW	AA	CASA
LEGEND														
✓ Lead agency that should be contacted in the first instance														
✓ Support agency that may assist the lead agency (if required)														
✗ Agency with no role or responsibility														
SPEED														
Speeding vessels	✗	✓	✓	✓	✗	✗	✗	✗	✗	✗	✗	✗	✗	✗
Setting marine speed limits	✓	✗	✗	✗	✗	✗	✗	✗	✗	✗	✗	✗	✗	✗
Exemptions from marine speed limits	✗	✗	✗	✓	✗	✗	✗	✗	✗	✗	✗	✗	✗	✗
Installing & maintaining speed signs	✓	✗	✗	✗	✗	✗	✗	✗	✗	✗	✗	✗	✗	✗
Go-slow areas in Marine Parks	✗	✓	✓	✗	✗	✗	✓	✗	✗	✗	✗	✗	✗	✗
ENFORCEMENT														
Vessel wash & freestyling offences	✗	✓	✓	✓	✗	✗	✗	✗	✗	✗	✗	✗	✗	✗
Other boating safety offences	✗	✓	✓	✓	✗	✗	✗	✗	✗	✗	✗	✗	✗	✗
Alcohol and drug offences	✗	✓	✗	✓	✗	✗	✗	✗	✗	✗	✗	✗	✗	✗
POLLUTION														
Vessel-sourced oil pollution	✓	✗	✓	✓	✓	✓	✗	✗	✗	✗	✗	✗	✗	✗
Vessel-sourced sewage pollution	✗	✓	✓	✓	✓	✗	✗	✗	✗	✗	✗	✗	✗	✗
Vessel-sourced garbage pollution	✗	✓	✓	✓	✓	✗	✗	✗	✗	✗	✗	✗	✗	✗
Land-sourced waterways rubbish	✗	✗	✗	✗	✗	✓	✓	✗	✗	✗	✗	✓	✗	✗
Land-sourced pollution	✗	✗	✗	✗	✗	✓	✓	✗	✗	✗	✗	✓	✗	✗
ON-WATER REGULATION														
Buoy moorings	✓	✗	✓	✓	✗	✗	✓	✗	✗	✗	✗	✗	✗	✗
Anchoring	✓	✓	✓	✓	✗	✗	✓	✗	✗	✗	✗	✗	✗	✗
Recreational vessels	✗	✓	✓	✓	✗	✗	✗	✗	✗	✗	✗	✗	✗	✗
Commercial vessels	✗	✓	✓	✓	✓	✗	✓	✗	✗	✗	✗	✗	✗	✗
Noise complaints	✗	✗	✗	✗	✗	✓	✓	✗	✗	✗	✗	✗	✗	✗
ENVIRONMENT														
Environment protection & management	✗	✗	✗	✗	✗	✗	✓	✗	✗	✗	✓	✓	✗	✗
Marine flora and fauna protection	✗	✗	✓	✗	✗	✗	✓	✗	✗	✗	✓	✓	✗	✗
Environment education	✗	✗	✓	✗	✗	✓	✓	✗	✗	✗	✓	✓	✗	✗
Fish Habitat Areas	✗	✗	✓	✗	✗	✗	✓	✗	✗	✗	✓	✗	✗	✗
Aquaculture	✗	✗	✓	✗	✗	✗	✓	✗	✗	✗	✓	✗	✗	✗
Noxious fish management	✗	✗	✓	✗	✗	✗	✗	✗	✗	✗	✓	✗	✗	✗
DREDGING														
Dredging navigation channels	✓	✗	✗	✗	✗	✗	✗	✗	✗	✗	✗	✗	✗	✗
Dredging canal systems	✗	✗	✗	✗	✗	✓	✗	✗	✗	✗	✗	✗	✗	✗
Dredging approvals	✗	✗	✗	✗	✗	✓	✓	✗	✗	✗	✗	✗	✗	✗
Dredging in Tallebudgera & Currumbin Creeks	✗	✗	✗	✗	✗	✓	✗	✗	✗	✗	✗	✗	✗	✗

LEGEND ✓ Lead agency that should be contacted in the first instance ✓ Support agency that may assist the lead agency (if required) ✗ Agency with no role or responsibility	Agency													
	GCWA	QPS	QBFP	MSQ	AMSA	City of Gold Coast	DES	Seqwater	WHSQ	VMR & Coast Guard	DAF	HLW	AA	CASA
Enquiry or Issue														
INCIDENT REPORTING														
Marine incidents & accidents	✗	✓	✓	✓	✓	✗	✗	✗	✗	✗	✗	✗	✗	✗
On-water criminal activities	✗	✓	✗	✗	✗	✗	✗	✗	✗	✗	✗	✗	✗	✗
Unseaworthy vessels	✗	✓	✓	✓	✓	✗	✗	✗	✗	✗	✗	✗	✗	✗
Abandoned vessels	✓	✗	✗	✓	✗	✗	✓	✗	✗	✗	✗	✗	✗	✗
Diving accidents	✗	✓	✗	✗	✗	✗	✗	✗	✓	✗	✗	✗	✗	✗
Unlicensed vessel masters	✗	✓	✓	✓	✓	✗	✗	✗	✗	✗	✗	✗	✗	✗
Vessels in bathing reserves	✗	✓	✓	✓	✗	✓	✗	✗	✗	✗	✗	✗	✗	✗
WATERWAYS MANAGEMENT														
Aids to Navigation	✓	✗	✗	✗	✗	✗	✗	✗	✗	✗	✗	✗	✗	✗
Stormwater management	✗	✗	✗	✗	✗	✓	✗	✗	✗	✗	✗	✓	✗	✗
Water quality monitoring	✗	✗	✗	✗	✗	✓	✗	✗	✗	✗	✗	✓	✗	✗
Surf Management Plan	✓	✗	✗	✓	✗	✓	✗	✗	✗	✗	✗	✗	✗	✗
Water supply management	✗	✗	✗	✗	✗	✗	✗	✓	✗	✗	✗	✗	✗	✗
Public boat ramps, pontoons, jetties, car parks	✓	✗	✗	✗	✗	✓	✗	✗	✗	✗	✗	✗	✗	✗
SAFETY & SECURITY														
Boating safety education	✓	✓	✓	✓	✗	✗	✗	✗	✗	✓	✗	✗	✗	✗
Marine search & rescue	✗	✓	✗	✗	✓	✗	✗	✗	✗	✓	✗	✗	✗	✗
Marine radio watch	✗	✗	✗	✓	✗	✗	✗	✗	✗	✓	✗	✗	✗	✗
Water supply security	✗	✗	✗	✗	✗	✗	✗	✓	✗	✗	✗	✗	✗	✗
Biosecurity	✗	✗	✗	✗	✗	✗	✗	✗	✗	✗	✓	✗	✗	✗
Notices to Mariners & marine pilotage	✗	✗	✗	✓	✗	✗	✗	✗	✗	✗	✗	✗	✗	✗
Lifeguard services & beach management	✗	✗	✗	✗	✗	✓	✗	✗	✗	✗	✗	✗	✗	✗
RECREATION & EVENTS														
Commercial & recreational fishing	✗	✗	✓	✗	✗	✗	✓	✗	✗	✗	✓	✗	✗	✗
Water skiing prohibitions	✗	✗	✗	✓	✗	✗	✗	✗	✗	✗	✗	✗	✗	✗
Aquatic event authorities/permits	✓	✗	✗	✗	✗	✗	✓	✗	✗	✗	✗	✗	✗	✗
Event permits Doug Jennings Park	✓	✗	✗	✗	✗	✗	✗	✗	✗	✗	✗	✗	✗	✗
Boating activities on dams	✗	✓	✓	✓	✗	✗	✗	✓	✗	✗	✗	✗	✗	✗
Buoy mooring areas in Marine Parks	✓	✗	✗	✗	✗	✗	✓	✗	✗	✗	✓	✓	✗	✗
DEVELOPMENT														
Public boat ramps, pontoons & jetties	✓	✗	✗	✗	✗	✓	✗	✗	✗	✗	✗	✗	✗	✗
Tidal works assessment	✓	✗	✗	✓	✗	✓	✓	✗	✗	✗	✓	✗	✗	✗
AVIATION														
Helicopter noise	✗	✗	✗	✗	✗	✗	✗	✗	✗	✗	✗	✗	✓	✗
Helicopter safety	✗	✗	✗	✗	✗	✗	✗	✗	✗	✗	✗	✗	✗	✓

Gold Coast Waterways Authority (GCWA)

Phone: 07 5539 7350

 Website: www.gcwa.qld.gov.au
Queensland Police Service

Phone: Emergency 000 or Policelink 13 14 44

 Website: <https://www.police.qld.gov.au/>
Queensland Boating & Fisheries Patrol (QBFP)

Phone: 13 25 23 or 07 5635 6900

 Website: <https://www.daf.qld.gov.au/>
Department of Agriculture and Fisheries (DAF)

Phone: 13 25 23

 Website: <https://www.daf.qld.gov.au/>
Department of Environment and Science (DES) –

Moreton Bay Marine Park

Phone: 13 74 68

 Website: <https://www.des.qld.gov.au/>
Maritime Safety Queensland (MSQ)

Phone: 07 5585 1810

 Website: <https://www.msq.qld.gov.au/>
Australian Maritime Safety Authority (AMSA)

Phone: 1800 627 484

 Website: <https://www.amsa.gov.au/>
Australian Volunteer Coast Guard Association Southport

Phone: 07 5531 1421

 Website: <https://coastguard.com.au/>
Volunteer Marine Rescue Southport

Phone: 07 5591 1300

 Website: <http://vmrsouthport.com.au/>
Airservices Australia For aircraft noise complaints

Phone: 1800 802 584

 Website: www.airservicesaustralia.com/community/environment/aircraft-noise/about-making-a-complaint/
City of Gold Coast

Phone: 1300 465 326 or 07 5582 8211

 Website: www.goldcoast.qld.gov.au
Healthy Land and Water (HLW)

Phone: 07 3177 9100

 Website: <https://hlw.org.au>
Workplace Health and Safety Queensland (WHSQ)

Phone: 1300 362 128

 Website: <https://www.worksafe.qld.gov.au/>
Seqwater

 Phone: 1300 737 928 Website: <http://www.seqwater.com.au/>
Civil Aviation Safety Authority (CASA)

For aircraft safety concerns

Phone: 131 757

 Website: <https://www.casa.gov.au/>